



**RETURN REQUEST FORM**

Name: \_\_\_\_\_  
Phone No: \_\_\_\_\_  
Email Address: \_\_\_\_\_  
Order No: \_\_\_\_\_  
(found on tax invoice)  
Credit Card No (last 4 digits): \_\_\_\_\_  
Expiry date: \_\_\_\_\_

**RETURN CRITERIA**

- The item/s must be unworn, undamaged, and returned in its original condition and packaging with all tags attached.
- Socks must not be removed from original packaging and must have not been worn.
- Return requests must include your order number and reason for return.
- You must include a copy of your tax receipt with your return order.
- Return items must be returned to the Sydney warehouse within 10 business days of receipt.
- Sale Items cannot be returned for credit or exchange.

Please Note: Faulty of Damaged Items and Incorrectly received items.

- If your item is faulty, damaged or you have received incorrect items – please contact our team prior to return for instructions. Please send an email to [customerservice.au@gildanbrands.com](mailto:customerservice.au@gildanbrands.com) with a photo of the garment fault, description of the fault or details of the incorrectly received items.

**REASON FOR RETURN (please specify)**

Change of mind

Other

Please provide details of your return below.

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

Please tick one of the following.  I require a refund  I require an exchange

Return Address

Gildan Brands Australia  
ATT: Returns Department  
2 Interchange Drive, Eastern Creek, NSW, 2766

PLEASE READ: Return items will be at the discretion of Gildan Brands Australia and failure to meet the guidelines and return criteria may result in your return items being sent back to you with additional shipping costs and charged to you.

***Please allow up to 5 business days for processing of return requests once received at the warehouse. If you require further assistance, please contact [customerservice.au@gildanbrands.com](mailto:customerservice.au@gildanbrands.com)***